



## **BWML Mooring Berth Definitions**

BWML may request customers to move locations within the marina and berth-holders understand that they will not receive legal rights to occupancy within the marina or berth for longer than the maximum period of the contract. Terms and Conditions will aid the undertaking on both customers and BWML.

BWML at the commencement of a contract will notify the customer of the commencement and termination dates and it will be accepted by both parties that on the termination date the contract will cease. If customers require continuation of the mooring a new contract must be agreed and exchanged with BWML.

The following definitions of BWML's product mooring range will apply and aid understanding of the deliverables:-

### **Full Residential**

Planning approved berth offering full 12 months or longer live aboard status 365 days per year. Customers requiring longer than 12 months status should discuss this with their Local Marina Management Team who will advise of the Berthing Lease requirements.

Service provision provided with a full residential berth will be:-

- 365 days Residential status
- Minimum 16 amp electrical supply
- Winterised water mains (subject to underground freezing caused by severe weather conditions)
- Guaranteed parking bay allocation (extra charge could apply at certain locations)
- Storage box provided (subject to land availability)
- Free use of marina facilities, some items are chargeable (laundrette, pump out etc)
- TV Ariel distribution to the craft (if available by the Utility Company)
- Telephone distribution to the craft (if available by the Utility Company)
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week)
- The ability to receive post, using the marina address for private and electoral registration. Post box provided.
- BWML Chandlery delivery service direct from Sawley Marina, 10% discount on orders, terms and conditions apply, (check with Sawley Marina or your local marina office discount arranged prior to order), delivery charges applicable
- Berth compliant with industry assessment by TYHA.
- Emergency call provision (Free phone Canals 0800 47999 47)
- Ombudsman Complaints Procedure

- Domestic waste removal from site (by Local Authority). You will be required to remove furniture, carpets, white goods, electrical equipment etc at your own cost.
- 6 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to Marina location).

### **Grade One**

Non residential approved status moorings, allowing unlimited leisure use within the marina. The vessel will be accommodated within the marina for 365 days within any one year. This is not a 365 day residential mooring although stays on boats summer and winter is an expectation. Vessels will regularly leave berths to refuel, pump out and cruise.

Service provision provided with a Grade One status berth will be:-

- Unlimited access to the vessel (Non Residential Status)
- Maximum 16 amp electrical supply (chargeable)
- Water connection all year round (subject to underground freezing caused by severe weather conditions)
- Parking arranged (extra charge could apply at certain locations)
- Storage box provided (subject to space availability) and site location
- Free use of site facilities, some items are chargeable (laundrette, pump out etc)
- TV Ariel distribution to the craft (if available by the Utility Company)
- Telephone distribution to the craft (if available by the Utility Company)
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week)
- The ability for post handling.
- BWML Chandlery delivery service direct from Sawley Marina, 10% discount on orders, terms and conditions apply, (check with Sawley Marina or your local marina office discount arranged prior to order), delivery charges applicable
- Industry assessment adopted for pontoon design
- Emergency call provision (Free phone Canals 0800 47999 47)
- Ombudsman Complaints Procedure
- Domestic waste removal from the marina. This does not include house waste ie. Furniture, carpets, white goods or electrical equipment.
- 6 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to Marina location).

### **Grade Two**

Non residential approved status mooring utilised for leisure customers with occasional long holiday stays. Customers who predominantly utilise their craft between April – October each year with an occasional maintenance visit during November – March at weekends. Overnight stays between 1 November – 31 March are not permitted without the authorisation of the Local Manager. Local variation will be subject to management approval.

Service provision provided within a Grade Two status berth will be:-

- Stays between April – October each year
- Mainly weekend visiting days during the winter months to check on craft and maintenance requirements but not an overnight stay
- Maximum 8 amp electrical connection – chargeable (possible disconnection during months of November – March)

- Water will normally be disconnected during months of November – March to alleviate freezing and burst pipework
- Parking subject to availability
- BWML Chandlery delivery service direct from Sawley Marina, 10% discount on orders (check with Sawley Marina the discount arranged prior to order), delivery charges applicable
- Industry assessment adopted for pontoon design
- Sites accommodating up to 150 berths a minimum part time (10 hrs per week) customer/maintenance worker, above 150 berths a full time employee (37 hrs per week)
- Emergency call provision (Free phone Canals 0800 47999 47)
- Ombudsman Complaints Procedure
- Domestic waste removal from the marina (non furniture, carpets, white goods, electrical equipment etc)
- 4 weeks on hard standing subject to marina facility (lifting fees applicable), additional weeks are chargeable at appropriate rates (subject to marina location).

### **Grade Three**

A very basic mooring is provided, having little service provisions of non residential arrangements. Customer will predominantly be off site during winter (November – March).

Service provision provided within a Grade Three mooring arrangement:-

- Mainly utilises the vessel during April – October, very occasional overnight stays
- Water available on site, not at mooring (disconnection during Nov-March)
- Minimum 8 amp electrical connection (chargeable) available at the marina but not at the mooring.
- No guaranteed parking arrangement
- Occasional maintenance visit during November – March, no overnight stay permitted
- Emergency call provision (Free phone Canals 0800 47999 47)
- Ombudsman Complaints Procedure
- Domestic waste removal from the marina (non furniture, carpets, white goods, electrical equipment etc)

### **Platinum Services (Sawley Marina)**

Exclusive to Sawley Marina in a small individual basin with customers recognised as Full Residential or Grade One who are provided the additional services listed below which are inclusive within the berth rate charge for the product.

- Annual engine service
- Recovery of vessel back to Sawley Marina within a 20 mile radius if the craft, RCR Silver standard break down cover
- Moored within a gated area
- Allocated parking Spaces
- Electricity inclusive (up to £500 inc vat supplied) rate per KWA subject to local supply charges.

## **Wide Beam**

Wide Beam craft on any of the above mooring products that exceed 3.0m for inland waters and 4.5m for costal waters will be applicable to additional charges of a minimum 30% of the Grade of product they have purchased.

Occupancy of a berth that has been specifically designed and manufactured for Wide Beam craft will be charged at a berth rate (Kings Marina & Ripon Marina). Berth rates at these locations will be publicised.

Craft who occupy 2 narrow boat spaces will be subject to a 100% surcharge on the Grade of product they have purchased.

Note: These definitions may be changed by BWML at any time. Amended copies will be published on our web site [www.bwml.co.uk](http://www.bwml.co.uk) and within local offices.

**Table 1**

<b>Product</b>	<b>Residential</b>	<b>Grade1</b>	<b>Grade2</b>	<b>Grade 3</b>	<b>Platinum</b>	<b>Wide Beam</b>
Residential Status	X				**	**
Non Residential Unlimited Use		X			X	X
Leisure Use (April – October)			X	X		
Winterised Mains Water	X				X	X
Water Connection All Year		X				
Water Supply (April – October)			X			
Water Connection on site (Not at Mooring)				X		
Electricity Supply 8 Amps			X			
Electricity Supply 16 Amps	X	X			X	X
Electricity Supply 32 Amps						**
Electricity Connection in the Marina				X		
Designated Car Parking (Extra charge may apply)	X	X			X	X
Car Parking in Marina	X	X	X	X	X	X
Storage Box (subject to land take)	X	X				
Use of Marina Facilities	X	X	X	X	X	X
TV Ariel (If supplied by Utilities)	X	X			X	X
Telephone Connection (If supplied by Utilities)	X	X			X	X
Electoral Postal Address	X				**	**
Post Handling	X	X			**	**
Chandlery Discount 10%	X	X	X		X	X
Industry compliant berth	X	X	X	X	X	X
Emergency Call Provision	X	X	X	X	X	X
Ombudsman Procedure	X	X	X	X	X	X
Refuse Waste Removal	X	X	X	X	X	X
Platinum - Additional Service Product					X	

\*\* Items are only applicable if Residential